



March 20, 2020

To our valued customers,

Due to the ongoing coronavirus health emergency we felt it was appropriate to reach out to you and bring you up to date on our operating process during these trying times.

First of all, as an **'essential service industry' we will be working each day on our normal trash/recycling collection schedules.** There will not be an interruption in service unless mandated by the State or Federal government.

Secondly, a partial group of our office staff will be working from home, as many of you are, so we ask for your patience if there is a delay in responding to your inbound calls. Our office will also be closed to any customer. Please feel free to call us for assistance and be sure that we will do our best to assist you.

Thirdly, we request that you please be considerate when putting your trash out for collection. **Try to have all refuse bags and recycling items in their bins to avoid drivers from having to unnecessarily handle more waste.** We are striving to keep minimum exposure to our drivers.

Finally, we are very proud of our team's handling of the adjustments we are making during this health crisis. We hope you are satisfied with our service and respect the efforts we make for you each and every day.

Be safe and well,

Steve Morgan  
Owner

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